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## **SCIOinspire Opens Expanded Delivery Center in Pittsburgh**

### ***Call Center and Service Hub to Add 75 Jobs, Anticipating Rapid Growth***

HARTFORD, Conn. – Oct. 23, 2008 – SCIOinspire, Corp., a premier provider of health care cost-management services, is pleased to announce the grand opening of its national service delivery center in Pittsburgh today. The state-of-the-art facility will serve as the primary United States call center and service delivery hub for SCIOinspire's care management and claims overpayment outreach programs, supporting the health care payer industry with claims analysis, coordination of benefits (COB), subrogation services, health risk assessments, predictive modeling, data analytics, and fulfillment of educational materials for disease and care management programs.

"We are delighted to continue to make Pittsburgh our home," says Paul J. Gitnik, Founder of SOCRATES, INC., which was purchased by SCIOinspire late last year. "This community has become renowned as a pivotal health care center within the United States, with a strong, educated workforce. We are confident that our location here will provide us with ample opportunity for expansion, as well as the resources we need to respond to and support that growth."

SCIOinspire acquired Pittsburgh-based SOCRATES, INC. in December 2007 and, at that time, invested in space for a new delivery center, expanding the facility from 3,500 square feet to 11,500 square feet. Within its first two years of operation, SCIOinspire anticipates creating 75 new jobs at the delivery center, located at 111 Ryan Court, thereby increasing staffing to 100. "We have an ongoing commitment to Pittsburgh," affirms Siva Namasivayam, Chief Executive Officer for SCIOinspire and a University of Pittsburgh, MSCS, 1988 alum. "We will be proud to invite our clients to visit and see for themselves the high quality of services our Pittsburgh staff offers."

Through the facility, SCIOinspire will assist health care payers in recovering lost revenues – other party liabilities that were paid in error, for instance – through claims analysis, COB and subrogation services. The firm likewise provides clients with wholly outsourced or co-sourced subrogation/reimbursement and COB services, as well as a centralized, stand-alone software solution. MY SOCRATES® software allows an in-house subrogation department to effectively streamline and manage processes. The center will also support SCIOinspire's care management services through health risk assessments, analytics and fulfillment of patient educational materials.

"SCIOinspire will be adding new service lines that will be managed from our delivery center here," notes Brendon Tucker, Chief Operating Officer for U.S. Operations. "One of our primary objectives in the upcoming months will be to recruit qualified staff to ensure we deliver responsive, professional services to the payer community."

SCIOinspire will host an open house and cocktail reception from 4-6 p.m. today to celebrate the opening of the Pittsburgh delivery center. Honored guests will include SCIOinspire clients, Allegheny County and Congressional representatives.

"This is an exciting time for all of us," Gitnik notes. "There are numerous opportunities for growth and, with the opening of the new center, we are poised and ready for it to happen!"

### **About SCIOinspire**

A premier provider of cost-management services for the health care community, SCIOinspire offers results-oriented analytics, care management support, revenue recovery and claims management outsourcing solutions. SCIOinspire draws upon an expert pool of clinical, actuarial, legal and analytical resources, complemented by technology and knowledge assets. To learn more about SCIOinspire, please visit <http://www.scioinspire.com>.